



**FENCING  
SYSTEMS  
(NZ) LTD**

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278 Kahikatea Drive, Frankton  
Web: [www.fencingsystems.co.nz](http://www.fencingsystems.co.nz)

## Limited Warranty

### What Does This Warranty Cover?

This warranty covers any defects in the materials, manufacture and finishing of your Alsteel or Alsteel Defender fencing product.

### How Long Does The Coverage Last?

This warranty is for 5 years from the time the product is dispatched from Fencing Systems (NZ) Ltd.'s premise.

### What Will Fencing Systems Do?

At its sole opinion Fencing Systems (NZ) Ltd will repair or replace any defective or malfunctioning component at no charge. Fencing Systems (NZ) Ltd will not be responsible for any costs relating to the installation or re-installation of defective or malfunctioning Components.

Fencing Systems (NZ) Ltd will not be responsible for any injury, loss or damage, direct or consequential, arising out of the use or inability to use the product. It is the responsibility of the user or owner of the product to ascertain the suitability of the product for the intended use and the user accepts responsibility and liability in connection therewith.

The user is responsible for any freight charges in the replacement of components.

Any parts that are replaced will become the property of Fencing Systems (NZ) Ltd and must be returned to Fencing Systems or authorised distributor within 14 days of receipt of the replacement components.

### What Does This Warranty Not Cover?

This warranty excludes the installation of any replacement components.

No warranty will be issued on any Fencing Systems (NZ) Ltd fence that is installed within 500 meters of salt water or within 500 meters from any geothermal activity or areas where corrosive materials are being used.

Any intentional or unintentional physical damage inflicted on the fence.

### How Do You Get Service?

In order to be eligible for service under this warranty you must return the warranty registration portion attached below within 30 days of purchasing the fence.

If something goes wrong with your fence, please contact Fencing Systems (NZ) Ltd by calling 0800 622 622 or emailing to [office@fencingsystems.co.nz](mailto:office@fencingsystems.co.nz) with your name, address, contact number and a brief description of the fault you have experienced.



Hoop & Royal Top



Rod & Royal Top



Spear Top



Flat Top



High & Low Rod Top



Hoop Top

We will organise for a registered distributor to inspect your fence and we will respond to your enquiry within 5 working days from the time your complaint is made. We will replace any defective product free of charge and it will be your responsibility to pay for any labour in the replacing of the said defective components.

If you inform us that you wish us to provide necessary components to you but you wish to have repairs performed by another party, we will forward the replacement components to you within 15 working days from acknowledgement of fault.

**Maintenance**

To maintain your warranty you need to you wash your fence at least 6 monthly.

**THREE STEPS TO CLEANING POWDER COATED SURFACES**

1. Remove loose deposits with a wet sponge (avoid scratching the surface by dry dusting).
2. Using a soft clean cloth and a mild detergent in warm water, clean the powder coating to remove dust, salt or other deposits.
3. Always rinse after cleaning with fresh water to remove any remaining detergent.

If using this product to protect a pool area, it is recommended not to leave wet towels or clothing on the fence for prolonged periods of time as the chemicals used in swimming pools may cause discolouration and powder breakdown on your powder coated fence.

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Please return to Fencing Systems (NZ) limited within 30 days of purchasing your product.  
Fencing Systems (NZ) Limited  
PO Box 1077, Hamilton 3240

Distributor:
Trading Name:
Installers name:
Address:
Date Purchased:

Purchaser name:
Address where the fence is installed:
Day time contact number:

For claims please complete description of fault: